



# SERVER MAKING ASSETS PACK

## Terms of Use

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***AENO***

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# Definitions

**"Customer"** refers to an individual or organization who has either downloaded or purchased the Product;  
**"Server"** refers to the server in which you are the owner, designer, or hired renovator;  
**"Product" or "this product"** refers to Server Making Assets Pack;  
**"Item" or "items"** refers to files within this product, such as PNGs and PSDs;  
**"Third parties"** refers to anyone or anything other than the customer;  
**"Developer" or "product developer"** refers to Aeno, the developer of the product;  
**"Stock"** refers to an item that is in its original, unmodified form, as provided;  
**"Modified"** refers to an item that the customer has changed or edited manually;  
**"Edition"** refers to the tiers of the product separated by price (free and paid).

## Language availability

Server Making Assets Pack is only available in English (US). Manual translations can be performed by the customer, but text must be inputted into a translator manually and is likely not available to be copied and pasted directly from documents within.

In the event that the customer may wish to contact the developer, he or she must refer to the section 'Contacting the developer'. Included are details regarding the language(s) in which communication between the customer and developer may be carried out.

## Your rights as a customer

The following section refers to how Server Making Assets Pack can be used by the customer.

### **By owning this product, you possess the right to:**

- Use items within this product with the intention of improving your server;
- Modify items within in any way desired;
- Credit the Developer, but you are not required to do so unless questioned or otherwise stated in these terms. You CANNOT take credit for the Product, as detailed below.
- Use any Items within in commercial projects (projects where you use the product as an assisting tool and not the primary focus itself), as long as you credit the developer.

### **By owning this product, you DO NOT possess the right to:**

- Claim that any items within are your own creation;
- Redistribute any items within to third parties, whether stock or modified;
- Resell the product;
- Host the download/product in a third party location (anywhere other than official stores).

## Product editions

Server Making Assets Pack comes in two different editions, titled 'Basic' and 'Super'. The 'Basic' edition is the free variation of this product, with limited content. The 'Super' edition is the paid, full variation of this product, including all content.

Similar terms and conditions are shared by each edition.

Additions and changes to this product may affect both editions. For further details, refer to the section entitled "[Product updates](#)".

## Product updates

**'Basic'** refers to the free, limited variation of this product  
**'Super'** refers to the paid, full variation of this product

Occasionally, this product may receive new features, bug fixes, and quality of life patches with the intention of expanding the product and improving its quality.

Updates to this product are not scheduled, and may be released without prior notice. Getting updates is entirely optional and is the choice of the customer.

### Receiving new updates

Redownloading this product is required in order to receive updates.

Upon the release of updates, existing Super customers are entitled to new versions of the Super edition at no additional charge.

Existing 'Basic' and 'Super' edition customers can get the latest version for free by heading back to the download page through their original confirmation/receipt email.

Refer to the section entitled 'Product recovery' should you lose access to this email.

## Contacting the developer

The customer can contact the developer by writing to [aenoinquiries@tutanota.com](mailto:aenoinquiries@tutanota.com).

The customer may wish to contact the developer should he or she:

- Have questions or inquiries about the product, its contents, or its terms and conditions;
- Have any troubles downloading or updating the product;
- Wish to request an addition or modification to the product;
- Wish to report an error or bug with the product

If possible, it is recommended that the customer contact the developer in English. Similar to the product itself, communications from the developer will also be in English.

## Product recovery

A receipt email is necessary should the customer wish to redownload the product for any reason, particularly following the release of a product update.

In the event that the customer may lose access to his or her receipt email, he or she may request it to be resent to the same address. This can be requested by contacting the developer via email.

The customer is encouraged to, but not required to, title the subject 'Receipt Resend Request'.

Should the customer no longer be able to access the email address with which the product was purchased, and wish to reobtain the product, he or she may need to redownload or repurchase the product.

The customer may reobtain the product from the product page and enter his or her preferred email address.

## Refund policy

Due to the nature of digital products, refunds are not available to Server Making Assets Pack customers. As such, it is recommended that the customer is fully aware of what Server Making Assets Pack offers, and to know what to expect.

When purchasing the product, the customer is expected to review the product page or website to understand what is and what isn't included within the product. Should he or she have any questions or uncertainties regarding such offering, it is recommended that the developer is contacted.

## Product pricing

The developer reserves the right to make changes to the pricing of the product at any time without prior notice.

Updates to the product will always remain free for existing customers, regardless of changes to product pricing.

## Updates to these terms

The terms of use for this product may be modified at any time to include updated information, or to improve the clarity of existing statements.

Updates to the terms of use may be made without prior notice.